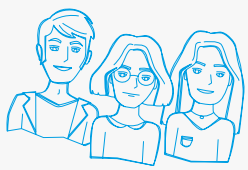




## E-T-A QUALITY STRATEGY

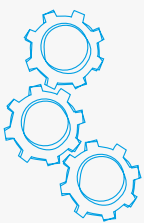
E-T-A protects lives and assets. That is why we are leading in terms of quality and safety. All employees support and create the E-T-A quality standards and strive for continuous improvement.



- All our employees share the responsibility for our quality standards. This is deeply rooted in our corporate culture.



- E-T-A listens to their customers and develops appropriate products, services and software to ensure customer satisfaction.



- We achieve perfect quality through a robust design, fault-free components and optimised processes.
- E-T-A strives for continuous improvement by following the zero-fault-principle and the PDCA cycle. This applies to our competence and processes as well as our products.

